Continuous Improvement: The Path to Living your Values

Breakout #1 – 10 Minutes

How do you know if your organization is improving what matters most?

Activity:

1. **Introduce yourselves.** (< 1 min each, 4 min total)
   a. Take turns sharing:
      i. Your name
      ii. Your organization and role
      iii. One of your organization’s core values

2. **Identify a reporter** to chat a key learning from the group’s discussion upon return to the whole group (1 min)

3. **Group discussion** (5 min)
   a. **What ‘matters most’ to your organization?**
      i. Consider your organization’s core values, mission, vision, what gets the most attention from leaders, what matters to the people you serve.
      ii. Would others in your organization have the same answer?
   b. **How do you know if your organization is improving what matters most?**
      i. What information is available to you? To others in your organization?
      ii. At what frequency do you monitor this information?
      iii. What would you need to know to better understand if your organization is improving what matters most?

4. **Prepare to share**
   a. When you return to the full group, the reporter chats a key learning or insight that emerged from the discussion.