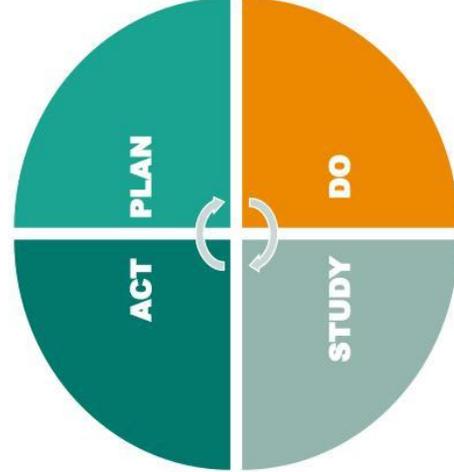


Essential Moves: PLAN

- ❑ Specific, testable change idea identified
- ❑ Experiment articulated clearly so someone else could run the test
- ❑ Predictions listed for each learning question
- ❑ Data to be collected and method of collection specified (e.g. time tracker)
- ❑ Sentence stems completed to articulate your hypothesis (i.e. If we do ____, it will impact ____, which will then lead to ____)

Common Pitfalls: PLAN

- ➔ Unspecific change idea
- ➔ Difficulty identifying opportunities to learn
- ➔ Limited or vague predictions
- ➔ Identifying useful data

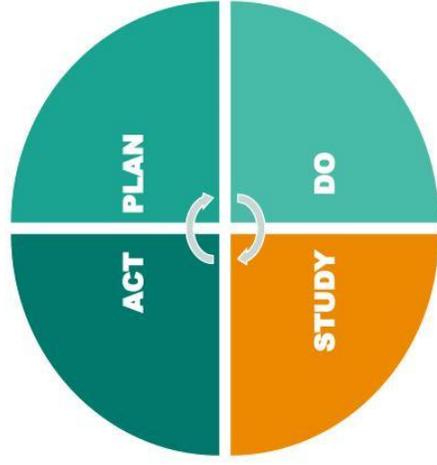


Essential Moves: DO

- ❑ Test executed
- ❑ Details of what happened documented (not why)
- ❑ Relevant data collected
- ❑ Observations of surprises or unexpected events captured

Common Pitfalls: DO

- ➔ Report doing PDSAs but no documentation

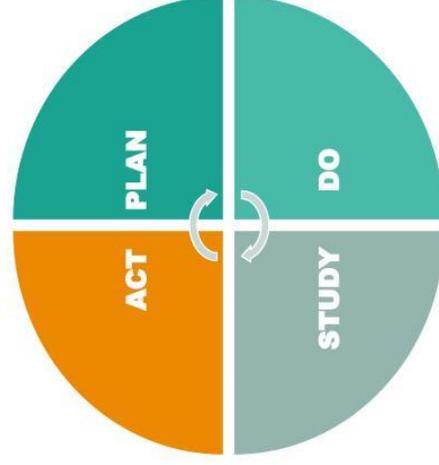


Essential Moves: STUDY

- Results connected to hypothesis
- Learning summarized
- New questions captured
- Learning shared with others (including failures)

Common Pitfalls: STUDY

- Not strategic in testing
- Learning that doesn't "travel"
- No routine for learning
- Social settings that don't support sense-making
- Difficulty in abstracting from what happened in the test



Essential Moves: ACT

- Next step determined:
 - The test taught us to make this change permanent (adopt)
 - The test taught us we should try again-with small tweaks or new conditions – more people, different places, etc. (adapt)
 - We learned this change idea will not work (abandon)
 - We need to retest the change (again)
- New change ideas listed

Common Pitfalls: ACT

- Going through the motions

PDSA Template

| | | | |
|-------------------------------------|--|--------------|--|
| Tester Name: | | Date: | |
| What change is being tested? | | | |
| Hypothesis Statement | If we do [<i>change idea</i>], it will impact [<i>driver/lever</i>] which will then lead to [<i>aim/goal</i>]. | | |

| 1) PLAN | | |
|--|--|--|
| Questions: Questions you have about what will happen during your test. | Predictions: Make a prediction for each question. Not optional. | Data: Data you'll collect to test predictions (qualitative and quantitative). |
| | | |
| | | |
| | | |
| Logistics: Describe the who/what/when/where of the test. Include data collection method, supplies and materials needed. | | |
| | | |

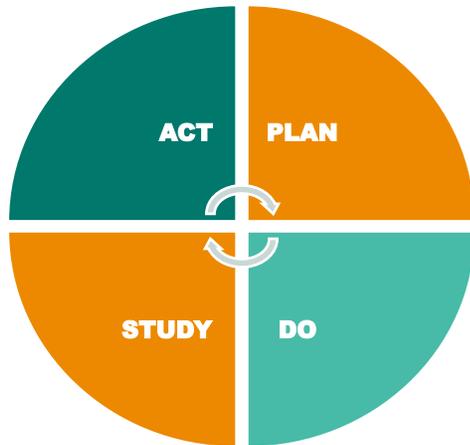
| 3) STUDY |
|--|
| What were the results? Comment on your predictions and new questions that arose. Record any data summaries as well. |
| → |
| |
| → |
| |
| → |
| |
| What is a summary of your learning? |
| |

| 2) DO (Briefly describe what happened during the test, surprises, difficulty getting data, obstacles, successes, etc.) |
|--|
| |

| 4) ACT (Describe if you will adopt, adapt, abandon or test the change again. Include modifications and/or decisions for the next cycle; what will you do next?) |
|---|
| |

Summit 2023: The Basics of PDSA Cycles

For In-Person Activity Only



Dispositions for Improvement

- Disciplined curiosity
- Hopeful
- Learning stance
- Systems minded
- Bias toward action
- Empathetic
- Persistent problem-solver
- Commitment to learning with others

Look over the essential moves and common pitfalls for the **Plan** and **Study** Steps.

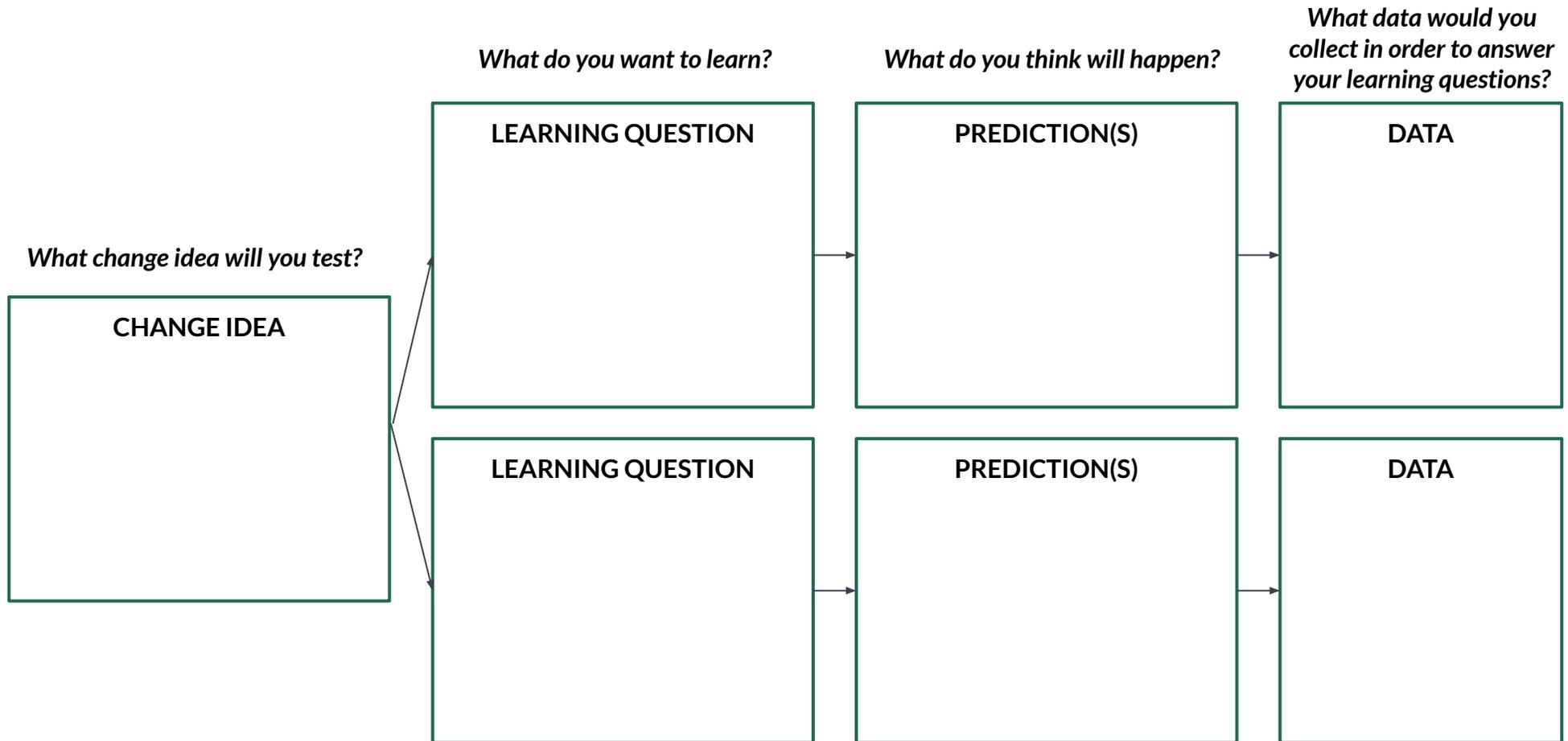
- Which essential move have you found to be one of the most critical in your experience?

- What have you done to successfully avoid one of the pitfalls?

Visual Glossary of Dispositions

(Select a disposition and illustrate what it means to you.)

Activity: Preparing for Inquiry



Additional Notes/Reflections